

Peace of mind with M&S

When should you think about Maintenance & Support?

(or M&S, because we do love a good acronym)



1. When there's a new feature your team's heard about, but your software doesn't have it.

Print management software is a surprisingly innovative corner of the IT world. So new PaperCut MF and NG versions are released throughout the year. These include exciting new features, like the ability to scan from your multifunction device to the cloud storage service of your choice. Or print from an employee's mobile phone.

With M&S, these new features and updates are yours whenever you're ready to upgrade. And when your software's up-to-date, your print environment is at its best.



2. When there's a new security risk, but your software isn't patched for it.

Your print environment needs constant vigilance from security threats, just like the rest of your network. No one wants to admit that a breach occurred via out-of-date technology.

Plus, it's critical you stay compliant with new privacy and data legislation such as the EU's General Data Protection Regulation (GDPR).

With M&S, you're as prepared as can be from the latest security attacks and legislation changes. We issue fixes whenever they're needed. And as a M&S subscriber, that fix is yours, everytime.



3. When you need tech support right now, not in 48 hours time.

It happens to the best of us. A problem arises that you need technical support with. You can't wait 48 hours for an answer. You can't even wait a day.

With M&S, you're our support team's priority. You're at the top of the queue, with a response within a handful of hours (not days), sometimes sooner.

Chat to your Reseller today to renew your M&S

With M&S, your print environment works effortlessly. Every time. Now that's peace of mind.