

## Free white glove service with selected HP Chromebooks bundled with upgrade license.

### Summary

Free white glove service available to resellers that purchase any qualifying HP Chromebook with 1:1 Google License from Synnex.

### Distributor:

Synnex Australia

**Dates:** 1/5/2020 to 31/12/2020

### Overview:

1. Customer PO must have Qualifying HP Chromebook with 1:1 attached of Google License from Synnex.
2. End User Education Partner name to be included in all purchase orders
3. Minimum Qualification of Free White Glove Service is 10 x Chromebook with Licenses
4. Scope of Work on White glove Service (Google Chrome Enrollment Service):
  - Customer Must provide EU Domain, Admin User and Password
  - Service include Check for latest Chrome OX Software Installed on Device

### Q&A:

#### White glove service NOT applicable on the following conditions:

- If Chromebook is not from Synnex and only purchase license
- If customer only purchase Chromebook and no License
- If Order quantity not meet Min Qty of 10

#### White glove service Applicable on the following conditions:

- PO less than 10 units but part of a Bulk BYOD School Enrolment program and still meet HW & License condition

Scope of Free White glove is limited to Enrolment service only, all other services such as labelling, rubbish removal, bundling etc. are additional

Please contact respective Synnex account manager for further details

Not a Google Authorised Reseller Yet?

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