

Synnex CSP Fundamentals Courses

About The Trainer

Mark O'Shea is an IT Professional with over 25 years of industry experience, including working at Microsoft for twenty years, before moving on to offer training and consulting services. He has worked across multiple partner and customer segments, with his current focus being the integration of Microsoft 365 solutions with mobile devices.

Microsoft Azure Fundamentals

This course will provide foundational level knowledge of cloud services and how those services are provided with Microsoft Azure. The course can be taken as an optional first step in learning about cloud services and Microsoft Azure, before taking further Microsoft Azure or Microsoft cloud services courses.

The course will cover general cloud computing concepts as well as general cloud computing models and services such as Public, Private and Hybrid cloud and Infrastructure-as-a-Service (IaaS), Platform-as-a-Service (PaaS) and Software-as-a-Service (SaaS). It will also cover some core Azure services and solutions, as well as key Azure pillar services concerning security, privacy, compliance and trust. It will finally cover pricing and support services available with Azure.

At course completion

After completing this course, you will be able to:

- Understand general cloud computing concepts
- Understand core services available with Microsoft Azure
- Understand security, privacy, compliance and trust with Microsoft Azure
- Understand pricing and support models available with Microsoft

IMPORTANT! PLEASE READ

Seats are limited and are allocated on a first come first served basis. This course is a preparation course and DOES NOT cover the Microsoft Azure Fundamental Exam AZ-900. The Synnex CSP team will reimburse* up to AUD\$150 should you decide to sit for the exam within 14 days of completing the course with us.



Contact Us

csp@au.synnex-grp.com | 1300 100 108
synnex.com.au/go/microsoft_csp/

Microsoft Azure Fundamentals Course Schedule

| Date/City | Time | Program |
|--|-------------------|---|
| 21 Aug 2019, Perth 28 Aug 2019, Brisbane 04 Sep 2019, Sydney 11 Sep 2019, Melbourne | 9:00am – 10:30am | Module 1: Cloud Concepts <ul style="list-style-type: none"> • Learning Objectives • Why Cloud Services? • Infrastructure-as-a-Service (IaaS), Platform-as-a-Service (PaaS) and Software-as-a-Service (SaaS) • Public, Private, and Hybrid cloud models |
| | 10:30am – 10:45am | Morning Tea |
| | 10:45am – 12:15pm | Module 2: Core Azure Services <ul style="list-style-type: none"> • Core Azure architectural components • Core Azure Services and Products • Azure Solutions • Azure management tools |
| | 12:15pm – 1:15pm | Lunch |
| | 1:15pm – 3:00pm | Module 3: Security, Privacy, Compliance and Trust <ul style="list-style-type: none"> • Securing network connectivity in Azure • Core Azure Identity services • Security tools and features • Azure governance methodologies • Monitoring and Reporting in Azure • Privacy, Compliance and Data Protection standards in Azure |
| | 3:00pm – 3:15pm | Afternoon Tea |
| | 3:15pm – 5:00pm | Module 4: Azure Pricing and Support <ul style="list-style-type: none"> • Azure subscriptions • Planning and managing costs • Support options available with Azure • Service lifecycle in Azure |



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Microsoft 365 Fundamentals

This course provides foundational knowledge on the considerations and benefits of adopting cloud services and the Software as a Service (SaaS) cloud model, with a specific focus on Microsoft 365 cloud service offerings.

You will begin by learning about cloud fundamentals, including an overview of cloud computing and specifically Microsoft cloud services. There will be an introduction to Microsoft Azure, and you will examine the differences between Microsoft 365 and Office 365. An in-depth review of Microsoft 365, including a comparison of Microsoft on-premises services versus Microsoft 365 cloud services, a review of enterprise mobility in Microsoft 365, and an analysis of how Microsoft 365 services provide collaboration will be conducted. The course then analyzes how security, compliance, privacy, and trust are handled in Microsoft 365, and it concludes with a review of Microsoft 365 subscriptions, licenses, billing, and support.

At course completion

After completing this course, you will be able to:

- Differentiate between the various cloud service models.
- Identify the key differences between Microsoft 365 and Office 365.
- Plan for migration to Microsoft 365 services.
- Identify key differences between Microsoft on-premises services and Microsoft 365 cloud services.
- Define enterprise mobility in Microsoft 365.
- Identify how Microsoft 365 services support teamwork.
- Describe identities, including cloud, on-premises, and hybrid identity.
- Describe cloud device management and protection, including the use of Intune.
- Describe data protection, including the use of Azure Information Protection.
- Describe compliance in general and the compliance features in Microsoft 365.
- Describe Microsoft 365 subscriptions, licenses, billing, and support

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Microsoft 365 Course Schedule

| Date/City | Time | Program |
|--|-------------------|--|
| 22 Aug 2019, Perth 29 Aug 2019, Brisbane 05 Sep 2019, Sydney 12 Sep 2019, Melbourne | 9:00am – 10:30am | Module 1: Cloud Concepts <ul style="list-style-type: none"> Principles of cloud computing Microsoft cloud services Migrating to cloud services Lab: Cloud Fundamentals <ul style="list-style-type: none"> Exercise 1: Determine the appropriate cloud model (paper-based lab) |
| | 10:45am – 12:15pm | Module 2: Core Microsoft 365 Services <ul style="list-style-type: none"> M365 core services Microsoft on-premise services and cloud services in M365 Unified endpoint management in M365 Teamwork in M365 Lab: Enabling and configuring a Microsoft 365 tenant <ul style="list-style-type: none"> Exercise 1: Activating and configuring a M365 tenant Exercise 2: Exploring the M365 user and admin portal Exercise 3: Configuring new user and group accounts |
| | 1:15pm – 3:00pm | Module 3: Security, Privacy, Compliance and Trust <ul style="list-style-type: none"> Organizational Security Fundamentals Security features in M365 Identity and Access Management Device and data protection in M365 Compliance in M365 Lab: Security in Microsoft 365 <ul style="list-style-type: none"> Exercise1: Managing users and devices in Azure Active Directory Exercise2: Evaluate Identity Protection Exercise3: Explore tools for compliance |
| | 3:15pm – 5:00pm | Module 4: Microsoft 365 Pricing and Support <ul style="list-style-type: none"> M365 Subscriptions, licenses, and billing Support in M365 Lab: Managing subscriptions, licensing and support in M365 <ul style="list-style-type: none"> Exercise 1: Explore interfaces for billing and subscriptions Exercise 2: Add trial licenses to the tenant Exercise 3: Review support options |

Terms and Conditions:

- All participants must present the following to qualify for reimbursement:
 - Microsoft Invoice dated within 14days of course completion as proof of payment for exam
 - Microsoft issued certificate upon passing the exam
- Synnex reserves the right to update, change or terminate the Program, Terms and Conditions, or any portion of the mentioned at any time

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